

**PROCEEDINGS OF THE MANAGING DIRECTOR**

**(Present: Sri. Patil Ajit Bhagavatrao IAS)**

Sub: KWA/RMC - Eradiction of water charge arrears- Disputes in pending water charges- Declaration of the year 2016 as " കുടിശ്ശിക നിവാരണ വർഷം-2016" - Enhancement of delegation of powers in sanctioning leak benefit and OTS proposals - Orders issued.

**KERALA WATER AUTHORITY**

No. KWA/ HO/RMC/R4-001/2016. Thiruvananthapuram Dated, 26-09-2016

Ref: Resolution No.10386 dated 26.08.2016 of the Authority.

**ORDER**

THE AUTHORITY in its 388<sup>th</sup> meeting held on 26.08.2016 have observed that even after adopting and implementing many measures to improve revenue collection, perfect meter reading and issuance of bills by introduction of bi-monthly meter reading and spot billing, finding out unidentified connections, regularization of unauthorized connection, repair and installation of defective meters, scrutiny and disconnection of connections of long pending arrears are not seen achieved, as envisaged by the Acts, Regulations, directions of Authority Board, Orders of Managing Director so far. The land mark step to granting Domestic connection by simplification of proceedings resolved by Resolution No. 9427 dated 30.04.2013 of the Authority was ordered and came into force with effect from 01.08.2013, the number of water connections is not increasing comparatively even though many new schemes are commissioned every year. The Authority also observed that a lot of complaints regarding OTS, excess meter reading, request for waiving of long pending arrears, complaint towards issue of bills to non-functioning, early disconnected connections, non-updating of e-abacus, proper timely entries regarding adjustments accorded from Head Office and during Revenue Adalaths are received in the Head Office in addition to the petitions received through Hon'ble CM and other Ministers and MLA's due to non-implementation of delegated power to the subordinate Officers or due to the complex procedures adopted at present.

With a view to overcome this complexities, the Authority vide Resolution No. 10368 have resolved to;

1. Enhance the delegallon of power of all Territorial Managers/ Grievance Redressal Officers to sanction leak benefit upto Rs. 1 lakh by computing water charges above 50 KL @ 20/KL instead of present rate of Rs. 25/KL.

30/9/2016  
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2. The existing power to sanction Rs. 25000/- of the Territorial Managers is enhanced to Rs. 1 lakh. For Speedy disposal of the petitions the Authority resolved to extend this power to the higher Officers of Kerala Water Authority also with the following monetary limits.

Managing Director	: Upto Rs. 25 lakhs
Chief Engineer	: Upto Rs. 10 lakhs
Superintending Engineer	: Upto Rs. 5 lakhs

3. The existing power to sanction Installments of arrears is also modified as follows.

Managing Director	: 20 Nos
Chief Engineer	: 10 Nos
Superintending Engineer	: 8 Nos
Executive Engineer	: 5 Nos ✓
Assistant Executive Engineer	: 3 Nos

This power can be utilized by the Accounts Officer of Circle Office / Revenue Officer / Divisional Accounts Officer attached to Division Offices, Junior Superintendent/ Head Clerk attached to Sub Division offices and Head Clerk attached to Revenue Billing Unit of Sub Division/ Section subject to ratification of the concerned SE/EE/AEE.

4. The Executive Engineers are delegated with the powers to sanction all OTS/ Surcharge waiver / Leak benefit in respect of Government Institutions/ Quasi Government and Public Sector Undertakings.

5. Declare the year 2016 as " കൂടിശ്ലീക നിവാരണ വർഷം-2016 " to accomplish the task of eradication of arrears by reducing the interest rate at 12% simple interest against the present 14.5% for OTS calculation also and to give wide publicity.

In order to implementing the decision of Authority, enhanced delegation of power of all Territorial Managers/ Grievance Redressal Officers and for speedy disposal of petitions and to reduce unrealistic arrears projected through e-Abacus due to the lack of timely entries in the system, the powers of higher officers of Kerala Water Authority are also enhanced with the following monetary limits are ordered as below.

The revised/ enhanced delegation of powers shall come in to force at once. Meanwhile the CE/SE/EE are directed to bestow their strict supervision on the implementation of enhanced delegation of power and to instruct their subordinates to act accordingly.

**DELEGATION OF ENHANCED FINANCIAL POWERS OF OFFICERS OF KERALA WATER  
AUTHORITY VIDE RESOLUTION NO. 10386 DATED 26.08.2016 OF THE AUTHORITY.**

Sl. No.	Name of Power	MD	CE	SE	EE	AEE
1.	Leak Benefit				Territorial Managers/ Grievance Redressal Officers will accord sanction to leak benefit upto <u>Rs.1</u> <u>lakh</u> by computing water charges above 50 KL @ Rs. 20/- per KL.	
2.	Disposal of Petitions	Up to 25 Lakhs	Up to 10Lakhs	Up to 5Lakhs	Up to 1 Lakh	NIL
3.	Installment of Arrears.	Up to 20 Nos.	Up to 10 Nos.	Up to 8 Nos.	Up to 5 Nos.	Up to 3 Nos.

*This power can be utilized by the AO of circle office, RO/DAO of Division Offices, JS/HC of Subdivision Offices and HC of Revenue Billing Unit of Sub Division/ Section subject to the ratification of the concerned SE/EE/AEE.*

4.

One time  
settlement/  
Surcharge  
waiver/Leak  
Benefit

The Executive  
Engineers will  
accord sanction to  
all DTS / Surcharge  
waiver / Leak  
benefit in respect of  
Government  
Institutions / Quazi  
Government and

				Public Sector Undertakings by reducing the interest rate at 12 % Simple interest against the present rate of 14.5% for OTS calculation.	
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The KWA will declare the year 2016 as " കൂടിശ്ലീക നിവാരണ വർഷം-2016 " to accomplish the task of eradication of arrears and to give vide publicity

Along with all, the subordinate officers are directed to ensure that the year 2017 is to be an year of contented consumers and the Kerala Water Authority have no consumers who have water charge arrears for more than 6 months in the ledger of the Kerala Water Authority.

Sd/-  
Managing Director

To


All CEs/SEs/EEs/AEEs for strict compliance.

Copy to: PA to MD/PA to TM/PA to AM

Copy to: CA to CE (HRD & GL)/DCE (GL), (Operations) /Sr. AO/CLO/IA/Accounts Manager/Stock File.

Copy to: DBA for incorporating necessary modifications in eAbacus.

Forwarded by Order

  
Accounts Officer (RMC)

Copy forwarded to All AEEs